

More information on our services...

Refer to the information below for additional information on Clifford Consulting & Research service options. If additional information is desired, contact Customer Service at 719-550-0008 M-Thurs 8AM-4PM MTZ (Mountain Time Zone) and Fridays 8AM-Noon MTZ..

Customized Service Options



Printed Reports:

Two (2) printed copies sent to your office via 2-day express with signature required upon delivery. A printed report is approximately 64 pages long.




Reports via E-Mail:


Patient report sent as an encrypted PDF email attachment instead of a printed report. This service requires a valid email address as well as an encryption key that will be provided by Clifford Consulting & Research. *You can print as many copies from the attachment as you desire.*



Reports via Compact Disc(CD):

Patient reports sent as PDF files on a compact disc 2-day express in your choice of these two formats:

 Encrypted: Requires an encryption key provided by CCR. HIPAA compliant without special protective measures on the part of the ordering professional.

 Non-encrypted: No protective encryption applied. Patient results must be handled and treated in the same manner as a printed report.

45 Favorite 45 Materials:

A custom summary of your favorite materials on the cover page of test reports. This listing repeats information from the testing results for the patient with the materials that you prefer to use most frequently. It is simply a summary of information that is also contained within the body of the report, allowing you and your staff to quickly access results for these preferences at a glance. Your personal preference list is kept strictly confidential, can be updated upon your request at any time and is available as a standard part of our service. Simply fill out your preferences on the other side of this page and return it to us at your convenience (by fax or regular mail to the address on the front of this page).

Questions? Call us at 719-550-0008

Testing Supplies / Literature

Testing Kits

Clifford Materials Reactivity Testing transport kits are available at no charge upon request. Everything needed for testing is included in each individual transport kit.

Each Specimen Transport Kit contains:

- (2) Two cold/gel packs
- (1) Transport tube (for separated serum)
- (1) Bio-hazard transport bag
- (1) Styrofoam container
- (1) Cardboard sleeve
- (1) Return shipping bag and pre-paid shipping label
- (1) Patient Order Form (with instructions for lab and shipping)

Testing Information / Brochures

Patient Brochures

Information specifically for patients about Clifford Consulting & Research, Inc. and the Clifford Materials Reactivity Test. Brochures are particularly useful for front office displays or pre-consultation handouts.

Professional Information Packet

Materials and information summary specifically for health care professionals about our facilities and the Clifford Materials Reactivity Test. This packet offers test summaries, reactivity percentages, at-a-glance reference material as well as instructions and paperwork for ordering testing.

Lab Fees / Third Party Payment

Laboratory Fees (effective 4 October 2004):

US Domestic, Canada and Aruba: **US\$245.00** Inbound and outbound shipping is included when provided materials and forms are used.

International fees other than Canada and Aruba: Please contact Clifford Consulting & Research, Inc. Customer Service.

Third Party Payment:

Testing is private-pay only. Medicare opt-out makes CCR services ineligible for Medicare submission/submission for rejection. Lab does not process third-party payment forms and does not accept assignment. Receipt for payment with appropriate CPT codes accompanies all patient reports for those seeking third-party reimbursement other than Medicare/ Medicaid/Tri-Care, etc. Signed ABN for all patients is required for processing.

Shipping Policy

Specimen transport kits are sent by 2nd day express and may normally be expected by the afternoon of the second business day after ordering. Specimen kits are typically sent only to the ordering professional or drawing laboratory. If direct shipment of a kit to a patient is needed, it must be authorized by the ordering professional prior to shipment.

Patient reports (printed copies or CD versions) are returned to the ordering professional unless proper authorization is received prior to or upon receipt of the specimen at our facility.

Patients who wish to access their personal health care information directly under HIPAA regulations, should be directed to our Customer Service Department by phone at 719-550-0008 or by fax at 719-550-0009 M-Thurs 8AM-4PM MTZ (Mountain Time Zone), and Friday 8AM-Noon MTZ.